

As an organization that began through the dedication of compassionate volunteers, Project Safe continues to deeply value every contribution made by volunteers. Volunteers make it possible for Project Safe to provide survivors of domestic violence with more extensive services than our small staff could provide alone, and volunteers bring energy, enthusiasm, diversity, and new skills to our team. Our volunteer program is always growing. Volunteers contributed more than 5000 hours of donated time in 2022.

Hotline Volunteer Position Description

When someone has experienced domestic violence, they look for confidential support from trained professionals who are there to listen. Through our 24/7 emergency hotline at Project Safe, our goal is to offer support, advocacy, crisis counseling, information and referral services to best meet the needs of survivors who have been affected by the trauma of domestic violence.

Comprehensive training for volunteers would include Domestic Violence 101, crisis coordination, access provided to available area resources, and other information regarding the hotline process. Project Safe is seeking individuals with previous experience or a desire to gain experience in trauma informed response work, and knowledge and compassion towards their community.

Qualifications

- Individuals must be at least 18 years or older.
- Individuals must be sensitive, dependable, and have the ability to keep conversations anonymous and confidential.
- Knowledge and experience working with victims/survivors of domestic violence preferred
- Ability to respect and adapt to differences in perspective, backgrounds, beliefs and needs
- Ability to convey warmth, empathy, and understanding while creatively problem-solving with callers and connecting them with internal and community resources
- Ability to write notes in clear, concise manner

Expectations

- Two 4 hour shifts minimum per week.
- Shifts occurring between 9am-9pm seven days a week.

Contact Bridgette Roloff at info@project-safe.org for more information.

